



### ***Frequently Asked Questions for Turning Point Monthly Donors***

**Q. How can I become a member of the *Ever Givers Program* at Turning Point Domestic Violence Services?**

A. You can securely enter the monthly amount and payment information online at <http://weblink.donorperfect.com/BeAnEverGiver> or call 812-379-5575 EX 212. It's convenient and you will know that your gift supports ongoing client, prevention, and training programs.

**Q. Is my gift to the Ever Givers Program safe and confidential?**

A. Absolutely! Our donation processing is securely processed and PCI Compliant.

**Q. Can I change my monthly gift amount?**

A. Yes, you can change your amount at any time. Simply call Kelly Geckler at 812-379-5575 EX 212 or email [kellygeckler@turningpointdv.org](mailto:kellygeckler@turningpointdv.org), or write to us at P.O. Box 103, Columbus, IN 47202. We will be happy to promptly make any changes you request.

**Q. How will I keep records of my monthly gifts?**

A. Your monthly credit card statement will show the amount and date of your gift made to Turning Point Domestic Violence Services. In addition, each January you'll receive a letter from us detailing the dates and amounts of all your contributions throughout the preceding year. In addition, you will receive monthly thank you letters via email and quarterly thank you letters in the mail.

**Q. Will I still get news about Turning Point?**

A. Yes! You will receive regular updates on the progress being made in our Client, Prevention, and Training programs as we work toward eliminating and prevention domestic and dating violence. This news will include a monthly E-Newsletter as well as our Annual Report and other mailings. Also, if you are interested, you can follow us on Facebook, Twitter, and Instagram and get more information via our website, [www.turningpointdv.org](http://www.turningpointdv.org).